South West LHIN Integrated Health Service Plan 2016–2019

VISION:

A health system that helps people stay healthy, delivers good care to them when they get sick and will be there for their children and grandchildren

MISSION:

The South West LHIN is accountable for bringing people and organizations together to build a health system that balances quality, access and sustainability to achieve better health outcomes

VALUES:

Compassion, Courage, Evidence-Informed, Innovation, Integrity, Trust and Respect, Culture and Diversity

TO ACHIEVE OUR VISION WE WILL PURSUE…

POPULATION HEALTH
EXPERIENCE OF CARE
VALUE FOR MONEY

Availability of information and services that help people to be as healthy as possible

Care that is equitable, culturally safe, and accessible in a timely manner regardless of circumstances

Individuals and their caregivers are supported throughout their health care journeys by care providers that work well together to meet their needs and preferences

People have the information and support they need to make informed decisions about their health and the health of those they are caring for

Care and support that helps people achieve the **best possible health outcomes**

Best use of resources to improve value and sustainability

BY ADVANCING THE FOLLOWING IMPLEMENTATION STRATEGIES…

HEALTH EQUITY

Consistently apply a Health Equity lens to enable access to quality care

INTEGRATION AND COLLABORATION

Working together to better organize and connect services to meet the needs of the population and ensure optimal use of resources

QUALITY IMPROVEMENT AND INNOVATION

Partner with LHIN residents to understand their experiences of care and continuously collaborate with them to co-design improvements, broadly share quality evidence and best practices and demonstrate quality outcomes across the health care system

eHEALTH/ TECHNOLOGY

Leverage and expand the use of eHealth technologies to access and exchange health information, inform effective decision making, and enhance "hands on" care

TRANSPARENCY AND ACCOUNTABILITY

Strive for transparent decision-making and better performance by reporting on measures of success and holding people and organizations accountable for results

AND FOCUSING ON SEVEN PRIORITIES…

Ensuring **primary health care** is strengthened and linked with the broader health care system

Optimizing the health of people and caregivers living at **home, in long-term care, and in other community settings**

Supporting people in **preventing and managing chronic conditions**

Strengthening **mental health and addiction services** and their relationship with other partners

Ensuring timely access to **hospital-based care** at the LHIN-wide, multi-community, and local level

Enabling a **rehabilitative approach** across the care continuum

Putting people with life-limiting illnesses and their families at the centre of **hospice palliative care**

WE WILL ENSURE AN INTEGRATED HEALTH SYSTEM OF CARE FOR ALL WITH AN EMPHASIS ON…

Aboriginal populations

Francophone populations

People who are frail and / or have medically complex conditions / disabilities

People living with mental health and/or addiction issues

People living with or at risk of chronic disease(s)