



Patients First
Update to South West LHIN Board of Directors
October 18, 2016

Discussion Points

- Update on Patients First legislation, Bill 41
- Update on planning milestones
 - Sub-region integration tables
 - Patient engagement through the patient and family advisory council
 - Primary care engagement
 - LHIN-CCAC integration
 - Governance Considerations
- Discussion/Questions

Bill 41, *Patients First Act, 2016*

Bill 41, *Patients First Act*, 2016

- The *Patients First Act* was reintroduced on October 6, 2016 into the Legislative Assembly.
- The overall direction and intent of Bill 41 remains unchanged from the original Bill 210 which was introduced on June 2, 2016.
- However, there are changes between Bill 210 and Bill 41.
- Changes have come as a result of feedback received from system partners:
 - “Directive Power” of LHINs is no longer applicable to hospitals
 - If LHINs appoint an investigator, notice must be given to Minister and HSP
 - Ability to deem a Service Accountability Agreement if one cannot be successfully negotiated
 - Potential LHIN powers for primary care require proclamation, and do not automatically come into force should Bill pass
 - Changes to “Voluntary Integration” – allows LHINs to stop the clock

Bill 41 – other changes

- Recognizing the importance of French Language Services as an important step towards more equitable access to health services for Ontarians.
- Technical changes to improve clarity of the proposed legislation.

Now the work begins

- April 1, 2017 implementation date is still the goal of the government
- Both provincial workstream activity and local LHIN-CCAC work group activity has begun to accelerate

Implementation Work

Key Fall deliverables (to complete by end December 2016)

- OICs for new LHIN Board appointments finalized
- LHIN accountability package plan finalized (e.g. mandate letter, Minister directive(s), MOU, MLAA, MLAA indicators)
- LHIN-customized management and organizational structures approved
- Corporate Services Entity established
- Third party consultant engaged with LHINs on readiness assessments
- LHIN sub-regions confirmed and publicly communicated
- Recruitment package finalized for integrated clinical leadership structure, at the LHIN and sub-region
- Non-management staff transition framework developed
- Operational dashboard indicators, standardized data sources, and platform identified and validated, and draft roll-out plan developed
- Sub-regional clinical capacity assessment framework finalized
- Public Health Expert Panel announced
- Patient and Family engagement table convened (TBC)
- Ministry-LHIN-French Language Planning Entity framework developed for French Language Services
- Indigenous engagement plan approved and underway with first round of information sharing complete

From Proposed Transition to Transformation

If passed, external consultant engaged with LHINs on readiness assessments, including developing capacity-building plans for proposed transfer of CCAC responsibilities

If passed, LHINs conduct capacity-building activities to address any gaps in readiness

2017

October November December January February March April

T-Day

100 days post-T-Day

12 months post-T-Day

Sub-region engagement with primary care and health system partners to:

- Create a shared understanding of how to implement coordinated/integrated care in sub-regions, and
- Create a sub-region model to support this work

LHIN and CCAC preparing to transfer CCAC responsibilities and employees to the LHINs.

LHINs would continue to work with primary care providers and other health system partners to build the capacity, structures and priorities that provide patient-centred care in the sub-regions.

Under proposed legislation, no disruption in patient care

If passed, CCAC responsibilities would be transferred using a phased approach. Initial focus: successful transition of CCAC responsibilities (5-8% savings) All CCAC employees transition to the LHIN and new organization solidified.

Opportunity would continue to inform and influence models/structures that are developed.

New models/relationships would evolve from ongoing engagement with health system partners including primary care.

Legislation Introduced

Legend

 LHIN-led activity

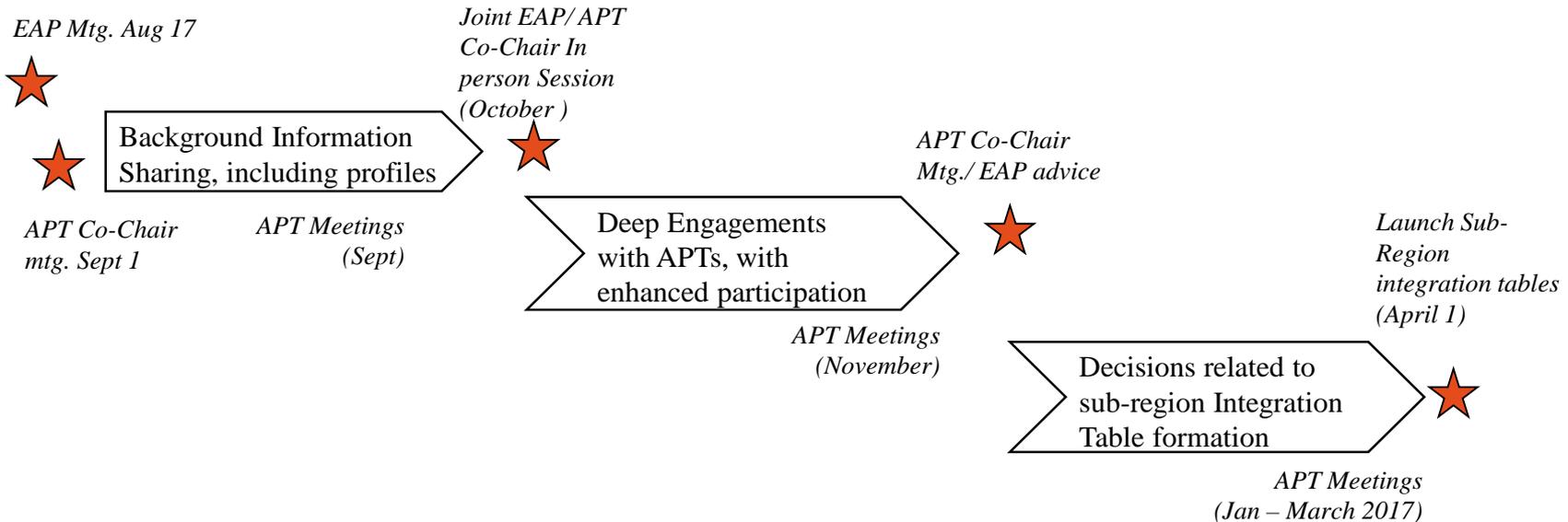
 Consultant-led activity

Engagement and planning underway for South West LHIN sub-regions

- While the draft legislation makes its way through the legislature, the South West LHIN continues its work on its sub-region geographies.
- Engagements across the LHIN as part of the November area provider table (APT) meetings to obtain guidance on the overarching vision, principles and core functions for the patient and family advisory committee, the Health System Renewal Advisory Committee, and sub-region integration tables.
- LHIN holding full-day meeting with Executive Advisory Panel members and APT co-chairs on October 31st to solicit advice on sub-region development
- Family physicians and nurse practitioners delivering primary care have also been invited to attend one of 11 sub-region primary care forums in their own areas to discuss local primary health care.
- The Board-to-Board Reference group will be engaged in December to discuss the role of governance in the sub-regions.

Engagement and planning underway for sub-region integration tables

Sub-region integration table development



LHIN-CCAC Integration

Work to date

- Regular joint meetings between senior leadership teams from the South West LHIN and the South West CCAC continue
- The project charter for the proposed LHIN-CCAC integration in the South West continues to guide the collaborative efforts of our two organizations during the next several months, concluding on the transition date.
- The charter was developed using the most recent provisions contained in Bill 41 on Patients First introduced in the Legislature in October 2016.
- Terms of reference approved which include guiding principles and member responsibilities.
- Project leads for the LHIN-CCAC integration are:
 - Nancy Dool-Kontio, Vice President, Patient Experience and Integration, South West CCAC
 - Mark Brintnell, Senior Director, Performance & Accountability
- Project supported by:
 - Steven Carswell, Director of Quality, South West CCAC
 - Sue McCutcheon, Health System Renewal Team Lead for the South West LHIN.

LHIN-CCAC Integration (cont'd)

Next steps

- 3 Work Groups have been identified in the areas of Patients, Staff, and Systems/Structure (back-office). Population of the Work Groups is just getting underway
- The leadership teams will continue to meet frequently both as a group, and in the smaller working groups.
- Knowledge transfer continues to be a key component of these joint meetings.
- Key component will be to align local and provincial deliverables

Support of Staff

- LHIN and CCAC staff need to be supported, informed and engaged in the transition
- LHIN staff have been surveyed monthly since April on their perspective around their current work and work associated with Patients First implementation – results feed back monthly
- All LHIN staff participated in a facilitated session on change management on Sept 30th

Governance Considerations

Discussions

- Patients First implementation work is well underway both provincially and locally – need to assign governance functions/responsibilities to ensure clarity with operational functions/responsibilities
- What governance considerations require the attention of the South West LHIN Board of Directors?

Keeping stakeholders and partners informed of progress

Successful engagement happens at many levels and at a key points throughout this work

The South West LHIN will continue to engage and consult with patients, caregivers, health services providers, primary care providers, stakeholder associations, Indigenous peoples, Francophone communities, and other system partners including

- ongoing sub-region engagement
- regular updates, webinars and presentations on work underway to the public, health system partners, elected officials, groups, networks and committees
- resources including videos, presentations, and background information posted regularly to the South West LHIN website (southwestlhin.on.ca/patientsfirst)



QUESTION & ANSWER

southwestlin.on.ca/patientsfirst