

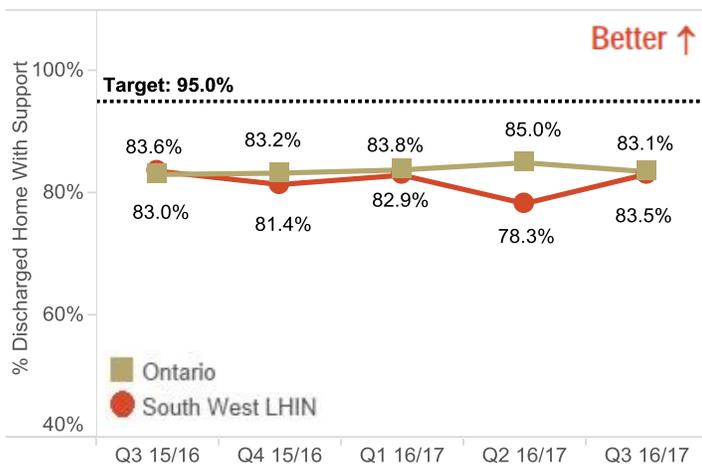


How Will We Know We Have Been Successful?

- More people with palliative care needs being supported at home

How Are We Doing?

#25. Percentage of Palliative Care Clients Discharged From Hospital With Home Support



- Four out of every five palliative care patients identified in the South West LHIN are being discharged from hospital to home-based settings with supportive care in place.
- Discharges from hospital to home with palliative support improved in Q3 16/17. This was primarily attributable to an increase in the number of palliative patients who were discharged home with documentation that supportive care was in place at the time of discharge from London Health Sciences Centre.
- The South West CCAC, Health Links, and Secondary Level Outreach Consultation Teams are continuing to support an increasing number of palliative clients and care providers in home and community settings. Over 80% of clients supported by these services are dying in their place of choice, with the majority of deaths recorded in home and residential hospice settings.
- Occupancy rates exceeded 90% at two of three residential hospice sites in Q4 16/17; all three sites experienced a decline in clients' average lengths of stay.

What Is Impacting Performance?

Initiating & Planning: a) **Expansion of Residential Hospice (Huron Perth, Elgin)** - Site committees for residential hospice planning in Huron Perth are working towards early milestones; a vendor has been selected to begin residential hospice planning and engagement for Elgin County. b) **Palliative Education** - Spread of Early Identification and Gold Standards Framework.

Executing: a) **Expansion of Residential Hospice (Grey Bruce)** - A two-bed expansion for Chapman House is ongoing with construction scheduled for completion in Q1 17/18. Occupancy rates are expected to decline in Q1 17/18 to ensure client and family comfort while services relocate to Chapman House. b) **Secondary Level Outreach** - Community-based Secondary Level Palliative Care Outreach Consultation Teams are fully operational in Grey Bruce, Huron Perth, Oxford, and Elgin sub-regions. 75% of patients supported by their care providers and the outreach teams died at home or in residential hospice in Q4 16/17.

Monitoring & Closing: a) **eShift** - eShift is supporting palliative clients and their families throughout the South West LHIN who wish to die at home by increasing access to personal support workers and specialty nurses. eShift is currently operating at maximum funded capacity.

Potential Future Opportunities and Considerations

- The Palliative Care Capacity report will be refreshed in Q2 17/18. This will include a focus to guide the alignment of palliative care services planning for London Middlesex, and Elgin.